



**FOR IMMEDIATE RELEASE**

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**BISSELL HONORED NATIONALLY WITH BEST IN INDUSTRY AWARD  
FOR CUSTOMER SERVICE EXCELLENCE IN PROPERTY SERVICES**

**Charlotte, NC** (April 18, 2013) – Bissell Property Services, a division of the Bissell organization, has been named “Best In The Industry” and received the 2012 “National Commercial Real Estate Customer Service Award for Excellence” from CEL & Associates, a national, independent real estate consulting firm. This award recognizes Bissell Property Services for being the number one ranked firm in the United States for providing the highest overall tenant satisfaction. Bissell Property Services’ management responsibilities include Ballantyne Corporate Park, Providence Park, SouthPark and Airport Center office properties. This is the second time Bissell has received this honor.

“Our team is committed to providing an unmatched office experience to our customers, and we are honored to be recognized again as the best in our industry,” said Tom Pizzo, president of Bissell Property Services. “Receipt of this award is only made possible by the countless actions of dedicated individuals, and I am proud to share this with them.”

CEL & Associates recognizes the top firms within three commercial portfolio size categories. Bissell Property Services ranked as the number one firm in Category II, which represents 31-100 office properties. The primary intent of the “Best In The Industry” award is to recognize those real estate firms that provide superior service to their customers; build industry awareness as to the impact of quality and service on the bottom line; and set national benchmarks from which others can measure their success.

**Bissell**

The Bissell Companies, Inc. serves as the headquarters for a full range of real estate and related operating companies located in Charlotte, North Carolina. Founded in 1964, Bissell is widely recognized as the principal developer of Ballantyne and SouthPark – two of the Southeast’s largest and most successful mixed use communities. Bissell specializes in commercial development, office leasing, real estate investments, property management, hotels, golf, spa and media. Dedicated to delivering unmatched experiences to its customers, Bissell upholds the highest standards by comparing its efforts to the Top 5% of comparable service experiences in the world. For more information, please contact Bissell at (704) 248-2000 or visit [www.bissellcompanies.com](http://www.bissellcompanies.com).

**CEL & Associates**

CEL & Associates, Inc. conducts more than 2,500,000 customer surveys annually. CEL & Associates’ service and performance benchmarks are used throughout the United States. For more information regarding the CEL National Commercial Real Estate Customer Service Award for Excellence, please contact CEL & Associates at (310) 571-3113 or visit [www.celassociates.com](http://www.celassociates.com).

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